

IRIS BLINDS LTD – TERMS AND CONDITIONS OF SALE OF GOODS AND SERVICES

1. Application of Terms

1.1 All sales of goods and services by Iris Blinds LTD ("the Company") are subject exclusively to these Terms and Conditions. No other terms shall apply unless expressly agreed in writing by the Company.

1.2 These Terms constitute the entire agreement between the Company and the Customer. Any prior correspondence or representations are excluded unless expressly incorporated.

1.3 Acceptance of these Terms occurs upon the earliest of:

- (a) issuance of a purchase order or signed document;
- (b) acceptance of a quotation; or
- (c) delivery or installation of goods or services.

2. Orders and Acceptance

2.1 Orders must be made in writing and accepted in writing by the Company.

2.2 A binding agreement is formed only upon written confirmation or commencement of performance.

2.3 All orders are subject to material availability and production scheduling.

2.4 Amendments or cancellations must be agreed in writing and may incur charges.

2.5 Bespoke, made-to-measure or custom goods are non-cancellable once production has started.

2.6 The Company reserves the right to reject any order at its discretion.

3. Delivery, Installation and Inspection

3.1 Delivery and installation dates are estimates only unless agreed in writing as essential.

3.2 The Company is not liable for delays due to events beyond its control, including supplier delays or site access restrictions.

3.3 Goods must be inspected immediately on delivery or installation. Defects must be notified in writing within 48 hours.

4. Payment Terms

4.1 Invoices are payable in full within 30 calendar days from the date of completed installation, unless agreed otherwise.

4.2 All prices exclude VAT and applicable taxes unless otherwise stated.

4.3 Late payments are subject to interest at 4% per annum above the Bank of England base rate, calculated daily.

4.4 Ownership of goods remains with the Company until full payment is received. Risk transfers upon delivery or installation.

4.5 The Company may withhold future goods/services if outstanding balances remain unpaid.

5. Warranty and Liability

5.1 Goods are warranted to be free from material defects in workmanship and materials for 12 months from the date of installation.

5.2 The warranty excludes:

- (a) fair wear and tear;
- (b) damage due to misuse, maintenance, or external causes;
- (c) unauthorised modifications.

5.3 Defects must be reported in writing within 7 days of discovery.

5.4 The Company may repair, replace, or refund defective goods at its discretion.

5.5 Liability is limited to the price paid for the goods/services.

5.6 The Company accepts no liability for indirect or consequential loss (e.g., business interruption, lost profits).

5.7 No liability applies for installation by third parties not approved by the Company.

6. Customer Responsibilities

6.1 The Customer is responsible for ensuring site readiness, access, and safety at the agreed installation date.

6.2 Additional charges may apply for delays due to inaccessible or unsafe site conditions.

7. Legal and Regulatory

7.1 These Terms are governed by the laws of England and Wales.

7.2 Disputes shall be subject to the exclusive jurisdiction of the English courts.

Company Details

Iris Blinds LTD

Company Number: 13060581

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